Feature Spotlight: Open Shift Management

Discover how Viventium's Open Shift Management streamlines the scheduling process for skilled nursing facilities and senior living communities.

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Keeping shifts fully staffed is a constant challenge in skilled nursing facilities and senior living communities. Staff call-outs, last-minute changes, and fluctuating resident needs can quickly create scheduling gaps that disrupt operations and impact quality of care. Traditionally, filling open shifts has meant scrambling to find available staff, making endless phone calls, or relying on inefficient group texts – processes that drain valuable time and increase stress for both administrators and staff.

Fortunately, technology is changing the game. There's a better way – a more innovative, automated approach to scheduling. Viventium's Open Shift Management is custom built to transform how facilities and communities handle scheduling gaps. Instead of relying on outdated, manual processes, this feature automates key tasks, ensuring shifts are filled quickly, fairly, and efficiently. By integrating seamlessly into your scheduling workflow, Open Shift Management reduces the administrative burden and helps organizations maintain compliance, optimize labor costs, and, most importantly, ensure residents receive the care they need.

How It Works: Simplifying the Scheduling Process

When an open shift becomes available – whether due to a call-out or proactive scheduling – managers can instantly post it within Viventium's scheduling system. Employees who are eligible and available for the shift receive real-time notifications, allowing them to express interest with just a few taps on their mobile devices. Managers can then review requests and assign shifts – no endless calls, texts, or emails required. This streamlined and transparent process ensures that shifts are filled quickly and fairly, reducing stress for administrators and giving employees better control over their schedules.

By automating key tasks and reducing reliance on manual methods, Open Shift Management ensures that organizations can fill shifts more efficiently with staff who are often looking to pick up additional shifts. Facilities and communities often rely on expensive agency staff or pay unnecessary overtime to fill coverage gaps. Open Shift Management helps avoid these costly situations by making it easier to reach and engage your staff first. Facilities and communities can lower labor costs while maintaining high-quality care by providing employees with more control over their schedules and reducing reliance on outside staffing.

Empowering Employees with Fairness and Flexibility

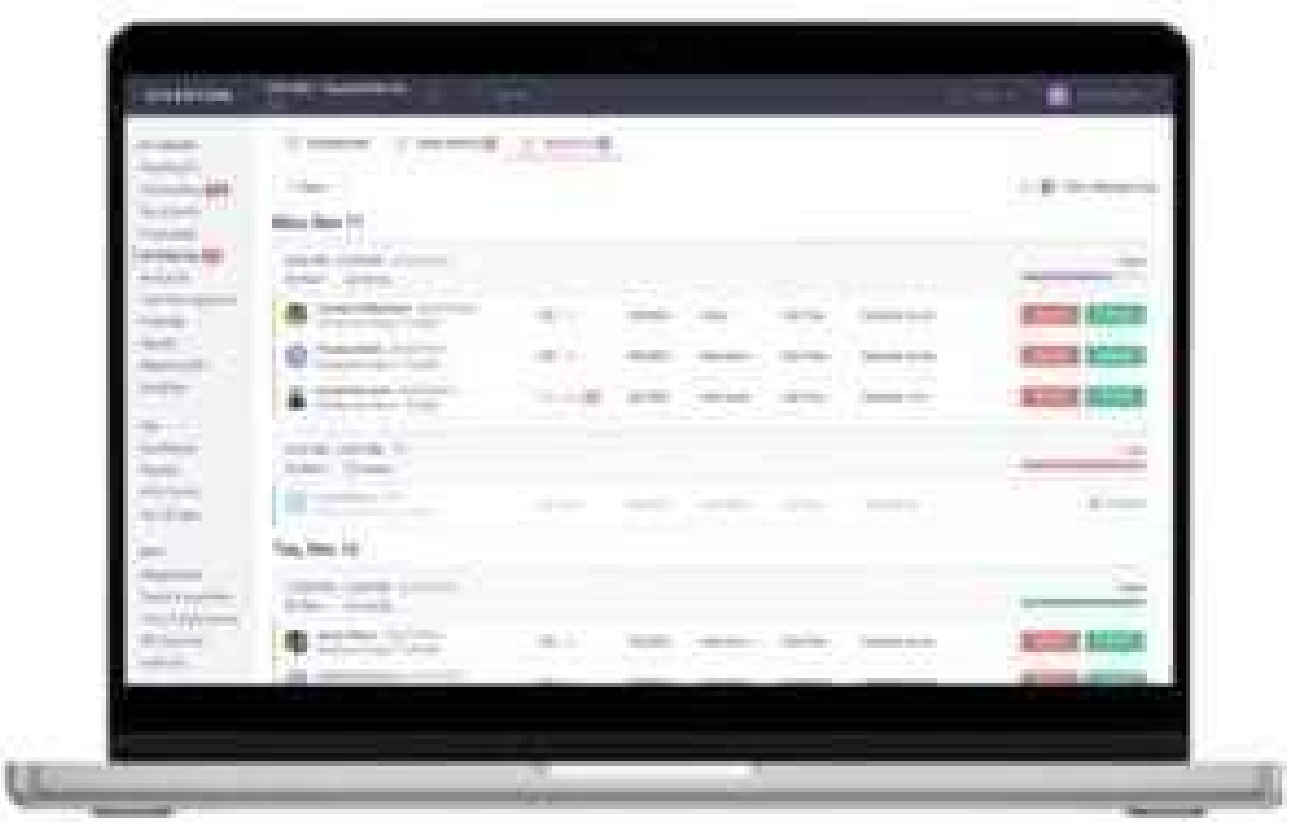
One of the most common frustrations among healthcare workers is a lack of visibility into open shifts. Without a structured system, some employees feel left out, while others struggle to find extra shifts that fit their schedules. With Open Shift Management, every eligible employee has equal access to open shifts, creating a fair, transparent process. This approach boosts engagement, morale, and overall workforce satisfaction.

Balancing Workforce Well-Being and Quality of Care

Understaffing doesn't just put a strain on your workforce – it directly impacts the level of care residents receive. When shifts go unfilled or staff are spread too thin, burnout increases, job satisfaction decreases, and patient outcomes suffer. By making it faster and easier to fill open shifts, Viventium's solution helps prevent burnout, improve employee satisfaction, and keep operations running smoothly. When scheduling is handled efficiently, your team can focus on what truly matters: delivering outstanding care and supporting your staff.

Creating a workplace where staff feel valued and heard is key to retention and satisfaction. The right scheduling software bridges the gap between employee preferences and organizational needs, ensuring a win-win. Viventium Scheduling was designed to meet these challenges head on, making shift management seamless and equitable.

Viventium isn't just another workforce management provider. We're built for your challenges, understanding the unique complexities of healthcare scheduling. We're a trusted ally, constantly innovating to give you the tools you need to succeed. We're committed to your success and here to help you every step of the way.



Want to see how Open Shift Management can streamline your scheduling? Schedule a demo today.

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