The 2025 Healthcare Workforce Management Report Provides New Data and Insights on Improving Retention and Increasing Operational Excellence

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BERKELEY HEIGHTS, N.J., May 13, 2025 – Viventium, who offers an industry-leading payroll, HR, and compliance platform purpose-built for healthcare providers, today published **The 2025 Healthcare Workforce Management Report.** Based on insights from an independent survey of nearly 650 professionals across home-, facility-, and community-based care, the research uncovers the disconnect between care staff and administrator perception, the role of technology and trust, and the impact of burnout and retention, and outlines what it takes to build stronger, more resilient teams from within.

"Our research highlights the underlying workforce challenges threaded throughout the macro trends shaping the industry," said Navin Gupta, CEO of Viventium. "We're excited to share our findings as a roadmap to help healthcare providers navigate these trends by identifying key areas that impact operational resilience, retention, and compliance."

The report sheds light on the day-to-day realities behind the industry's most pressing workforce issues – such as areas where misalignment between care staff and administrators is quietly undermining trust, operations, and retention – from persistent payroll errors to growing emotional strain. Key findings include:

- **74% of providers** report current staffing shortages.
- **20% of providers** expect staffing shortages in the near future.
- **72% of care staff** experience burnout on a monthly basis.
- **11% of care staff** report feeling burnout daily.
- **81% of administrators** encounter payroll errors every month, and **nearly half** report experiencing three or more payroll errors monthly.
- **1 in 5 care staff** say a single payroll mistake would break their trust in their employer.

With this report, healthcare organizations will walk away with:

- **Macro trends:** 7 market forces shaping the future of healthcare.
- **Pain points:** 5 core issues related to workforce management that underlie each of the macro trends.
- **Key insights:** Gaps in perception between administrators and care staff and gaps in process and technology when it comes to payroll and compliance.
- **Actionable strategies:** Steps you can take today to rebuild morale, strengthen operations, and retain staff.
- **Original research:** Insights from hundreds of care professionals across care settings.

Download the full 2025 Healthcare Workforce Management Report to explore solutions and take the first step toward building a more resilient care team.

**Research conducted in December 2024.*

About Viventium

Viventium is healthcare's trusted ally for payroll, HR, and compliance, combining innovative solutions with deep expertise in the healthcare industry. Its purpose-built cloud-based platform is designed to tackle the complexity and compliance challenges healthcare providers face, simplifying the workday, every day. Viventium helps organizations hire and retain care staff, improve the employee experience, and drive measurable value. Serving clients in all 50 states and supporting over 500,000 healthcare employees, Viventium enables organizations to focus on what matters most: providing compassionate care. It's a new day, with Viventium.

For more information, visit viventium.com.

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