Your Agency's Opening Act: Onboarding for Success

Welcome to the stage, agency admins! There's no better time than now to elevate your onboarding strategies and transform into an onboarding rock star.

Published March 21, 2024



Welcome to the stage, agency admins! There's no better time than now to elevate your onboarding strategies by transforming into the onboarding rock star you were meant to be. From setting the stage for success to jamming with the right tools, everything you need will be covered in this blog. Like a legendary rocker who needs no further introduction, let's hop into the top four ways you can rise to stardom in 2024.

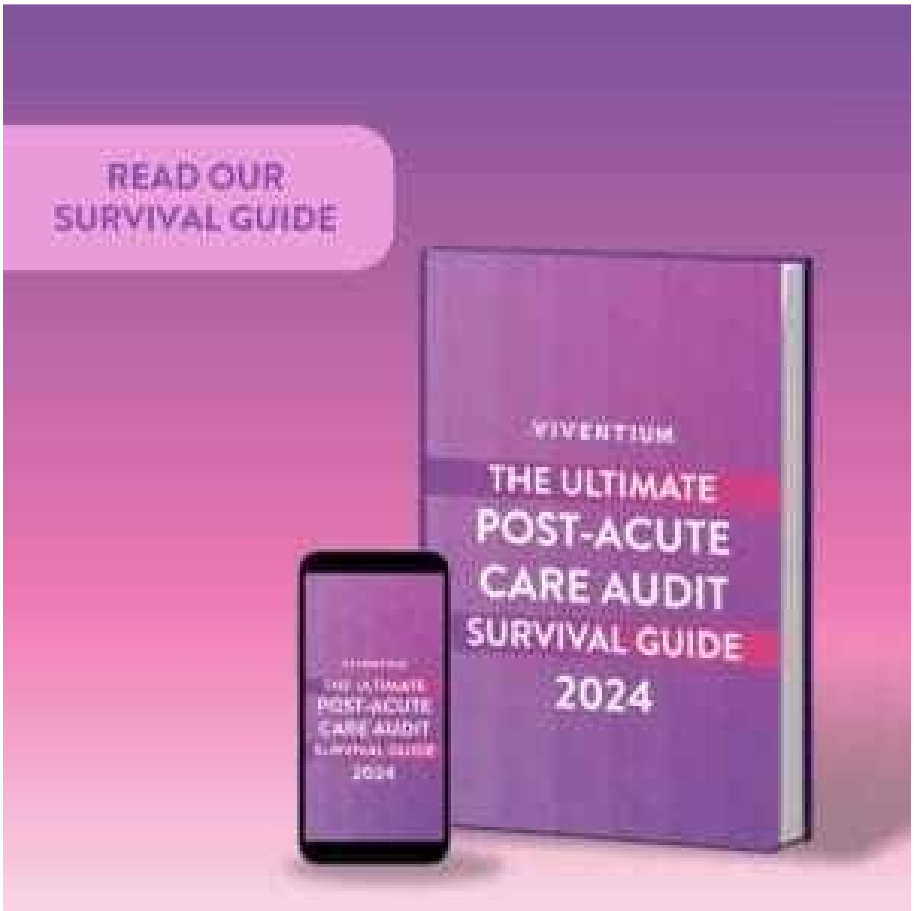
Set the Stage for Success

Like an epic rock concert, planning your big moments is critical for leaving a lasting impact on your caregivers. Before your new hires are even offered a role, you should ensure that everything is in place for a seamless onboarding experience. This will be their first experience with your agency and

can make a long-lasting impact on their time with your organization. Everything from how you will manage their initial onboarding process to how you will continue to support them in their first 30 days and beyond can set the tone for a positive onboarding journey. In fact, a SHRM study found that at organizations having a standard onboarding process, new hires are 50% more productive. Onboarding makes a big difference in the success of your new hires and, by extension, your agency. It's worth setting aside some time to define how your agency wants to handle new hires and craft a consistent onboarding experience that will showcase what makes your agency the place to be!

Unleash Your Inner Rock Star

Onboarding is the opportunity to show your organization's unique culture and values to new hires. Personalized welcome messages, detailed information on benefits or support services that your agency provides, and just being available to answer any questions that come up throughout the onboarding process can make a huge difference in the first impression that caregivers receive. You're the front man of your agency during onboarding, so embrace your inner Freddie Mercury and bring some energy and enthusiasm to the process! After all, you may be one of the few people caregivers will be interacting with before going out and working with your clients. Get them excited to be working with you and that infectious energy will spread throughout the culture of your agency as well as to your clients.



Backstage Pass to Training and Development

Every great band needs rehearsal time, and your team is no different. Take advantage of the onboarding process to invest in training and development for your new hires. Whether that looks like a comprehensive training platform or simply an orientation session where you explain the various tools and procedures that your agency uses, empowering your caregivers to hit the ground running and become rock stars in their own right is a great way of showing your support to them as individuals.

Jamming with the Right Tools

Just like a guitarist needs strings to make music, your onboarding efforts need the right tools to succeed. With a digital onboarding experience containing custom onboarding plans and automation features, onboarding admins can provide a standardized, streamlined onboarding experience to each and every new hire with ease. Without the right technology, creating competitive advantages in the onboarding process can be too time consuming to be effectively rolled out.

Rock On with Viventium

As a post-acute care admin, you have the power to shape the onboarding experience for new caregivers, setting them up for success on day one. By infusing your onboarding process with the energy and enthusiasm of rock and roll, you can create an engaging and memorable experience that shapes the way that new hires think about your agency. From setting the stage to choosing the right tools, ditching the status quo and embracing the exceptional can elevate your onboarding process to a new level.

Find out how Viventium can help you take over the show.

Forever rocking out with you, Viventium is here to help.

This information is for educational purposes only, and not to provide specific legal advice. This may not reflect the most recent developments in the law and may not be applicable to a particular situation or jurisdiction.