Bringing clarity and control to scheduling in skilled nursing

Extended Care leverages Apploi Schedule to monitor labor costs, ensuring optimal staffing for resident needs.

Published May 26, 2026



CHALLENGE

Like many skilled nursing organizations, Extended Care relied on manual scheduling tools that made it difficult to maintain alignment across teams.

SOLUTION

Extended Care turned to Apploi Schedule to bring structure, visibility, and flexibility to their scheduling process.

For skilled nursing operators, scheduling is about balancing resident care, labor costs, and operational efficiency in real time.

Extended Care needed a better way to manage that balance. By implementing Apploi Schedule, they moved away from manual processes and gained the real-time visibility and control needed to make smarter staffing decisions across leadership and frontline teams.

The challenge: Limited visibility and reactive scheduling

Like many skilled nursing organizations, Extended Care relied on manual scheduling tools that made it difficult to maintain alignment across teams.

Without real-time insight into who was scheduled and when, facility leaders were often reacting instead of planning – creating challenges across both operations and finances.

"The biggest challenge with manual scheduling was having full transparency for all interested parties – administrators, directors of nursing, and leadership – into what was happening on the schedule."

– Levi Israel, CEO, Extended Care

At the same time, labor remained one of the most critical – and variable – costs to manage. "As census fluctuates, so must our variable costs, including our labor," said Israel. Without a centralized system, teams struggled to adjust staffing proactively or ensure alignment across roles and locations.

The solution: a real-time, connected approach to scheduling

Extended Care turned to Apploi Schedule to bring structure, visibility, and flexibility to their scheduling process.

Apploi Schedule is a shift management platform designed to help long-term care teams break free from last-minute scheduling scrambles caused by disconnected tools like spreadsheets, call lists, and paper-based systems.

With Apploi Schedule, Extended Care was able to:

- **Gain real-time visibility into schedules:**Leadership teams can see exactly who is working, where, and when – without relying on manual updates or fragmented communication.
- **Take a more proactive approach to labor management:**Teams can better align staffing with census changes and reduce reliance on last-minute adjustments.
- **Maximize existing staff before turning to costly alternatives:**Open shifts can be shared and offered to available staff, helping facilities better utilize their workforce and avoid unnecessary overtime or reliance on temporary agency staff.
- **Simplify shift coverage for staff:**With mobile access, staff can view and pick up available shifts in just a few taps – reducing friction and improving responsiveness.

The impact: more control, better communication

By moving away from manual scheduling, Extended Care created a more transparent and connected scheduling process across its facilities.

"Apploi Schedule gives us the ability to create clear, transparent schedules for both leadership and staff."

– Levi Israel, CEO, Extended Care

With a centralized, easy-to-use platform, teams are better aligned in real time, allowing them to make more informed staffing decisions and adapt as needs change.

The result is a scheduling process that supports both operational efficiency and financial control.

Scheduling is complex, but it doesn't have to be chaotic

With the right level of visibility and flexibility, teams can move from reactive scheduling to more proactive, cost-conscious decision-making.

Explore how Apploi Schedule helps long-term care teams take control of scheduling, without the last-minute scramble.