From spreadsheets to smarter scheduling in skilled nursing

Streamline scheduling and enhance communication in skilled nursing facilities with Apploi Schedule, a centralized platform that improves efficiency and labor management.

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CHALLENGE

Manual processes limited visibility and efficiency.

SOLUTION

A centralized, easy-to-use approach to scheduling.

For skilled nursing facilities, managing schedules means balancing staff availability, communication, and labor costs – often in real time and without sacrificing quality of care.

One midwestern facility needed a more efficient, modern approach to scheduling. By implementing Apploi Schedule, they moved away from manual spreadsheets and gained a centralized, easy-to-use system that improved visibility, strengthened communication, and supported more proactive labor management.

The challenge: manual processes limited visibility and efficiency

Like many others, this skilled nursing facility relied on spreadsheets to manage scheduling and staffing budgets. While functional, it was an approach that created operational friction.

Maintaining schedules was time-consuming, and keeping information up to date required constant manual effort. Communication gaps made it difficult for staff to stay aligned, and leadership lacked a clear, real-time view of staffing needs and costs.

"It was working, but it was challenging because it was very time consuming to keep it updated."

– Administrator, skilled nursing facility

At the same time, managing labor costs and agency usage added complexity. With separate systems for scheduling and budgeting, it was difficult to fully understand staffing needs or make informed adjustments in the moment.

The solution: a centralized, easy-to-use approach to scheduling

The facility turned to Apploi Schedule to bring scheduling, communication, and labor visibility into one connected system.

Apploi Schedule is a shift management platform designed to help long-term care teams move beyond spreadsheets and manual processes, making it easier to manage schedules, engage staff, and monitor labor in real time.

With Apploi Schedule, this facility was able to:

- **Simplify scheduling and reduce administrative burden:** An intuitive platform made it easy for leadership and staff to quickly adopt and manage schedules without extensive training.
- **Improve communication across staff and management:**A centralized system ensured everyone had visibility into open shifts and coverage needs, reducing confusion and back-and-forth communication.
- **Maximize internal staff before turning to agency:**Teams gained better visibility into available shifts, making it easier to fill gaps with existing staff and better manage agency usage when needed.
- **Support labor cost awareness:**Integrated views of staffing and wages helped leadership better understand how scheduling decisions impacted budgets over time.
- **Enhance access with mobile scheduling:** Staff could view and pick up shifts directly from their phones, increasing responsiveness and engagement.

The impact: better communication, stronger alignment, more control

By replacing spreadsheets with a centralized scheduling platform, the facility created a more aligned and efficient staffing process.

Staff gained clearer visibility into available shifts and expectations, while leadership benefited from greater transparency into scheduling and labor.

“People know what shifts are available, and they know how to pick up.”

The result was a more connected environment, with improvements in both staff experience and day-to-day operations. Teams experienced increased clarity, reduced frustration, and more consistent communication – supporting a more stable and engaged workforce.

With an easy-to-use system in place, even less tech-savvy staff were able to quickly adopt the platform, further accelerating its impact across the facility.

Scheduling doesn’t have to rely on spreadsheets

With the right tools in place, skilled nursing facilities can streamline scheduling, strengthen communication, and make more informed staffing decisions.

Explore how Apploi Schedule helps long-term care teams take control of scheduling without the manual work.