Viventium Integration – Terms of Services

Last Updated – July 2, 2025

Integration Services. Viventium may provide various application program interface ("API"), secure file transfer protocol ("SFTP"), electronic data interchange ("EDI"), or other similar services (collectively, "Integration Services"). User agrees that it is User's sole responsibility to secure any necessary cooperation of User's vendors. User agrees that Viventium shall not be responsible for the actions of User's vendors, any functional or performance defects in software or applications of User's vendors, or delays related thereto.

Access Key. Integration Services may require the use of an access key to gain access to User Data. User agrees User must use Viventium's formal registration process to request access keys, reset passwords, and other similar administrative services, and may not attempt to circumvent any such processes. These access keys are the sole property of Viventium and they may, along with the Integration Services, be revoked at Viventium's discretion without notice.

Acceptable use: User may use the Integration Services issued to them by Viventium solely for the purpose of supporting internal business purposes or to connect applications designed for such internal business processes and workflows. Any use of the Integration Services for commercial purposes, including third party applications that are used for a commercial purpose, require Viventium's consent.

Secure. User shall not share User's API keys or any other credentials relating to the Integration Services with any third party or allow any third party to use User's username and password to access Viventium Services or Integration Services, without Viventium's express written permission. User is responsible for the security of the Integration Services, and agrees to keep User's Integration Services secure. User is fully responsible for all activities on the Integration Services associated with User. User may work with third parties only as necessary to facilitate User's use of the Integration Services, so long as such third parties are subject to the obligations imposed on User herein.

Integration Services Call Limitations. The number of API calls or SFTP requests User is permitted to make may be limited by Viventium in Viventium's sole discretion.

Liability for Integration Services. Notwithstanding anything to the contrary in the Agreement, to the extent Viventium is determined to be liable for any monetary damages arising from the Integration Services, User's remedies for all damages, losses, liabilities, demands, and causes of action, whether in contract, tort, including negligence or otherwise, shall not exceed Fifty Dollars ($50), regardless of User's actual losses, liabilities, or injuries. As to the Integration Services, the immediately preceding sentence supersedes the other limitation of liability aggregate cap provisions in the Agreement. User acknowledges the fees User is actually paying for the Services is commensurate with the specific limitations of liability provided herein.

Restrictions. Any authorization to, access, or use the Integration Services extends only to the Services for which User has subscribed and remains in good standing, and for which User conduct is in conformance with these terms. User shall not: (i) use the access keys, or the Integration Services to attempt to gain access to other data on Viventium's system, or for any other purpose not expressly authorized herein; (ii) resell applications or services that require the Integration Services; (iii) sell, transfer, or sublicense access to the Integration Services; (iv) commercialize (sell, rent, trade or lease) the content provided via the Integration Services; (v) decompile, modify, reverse engineer, create derivative works, or otherwise alter the Integration Services; (vi) distribute or publish links to the Integration Services; (vii) use robots, spiders, scraping, or other technology to access or use the Integration Services; (viii) access or attempt to access the account information of other users, or any other unauthorized information; (ix) use the Integration Services in a manner that violates any applicable laws or regulations, including but not limited to those related to privacy and data protection; (x) use the Integration Services in a manner that exceeds reasonable request volume or could be considered excessive or abusive usage; or (xi) distribute or publish automation documentation, including but not limited to, API and SFTP documentation, file import formats, or file export formats to third parties.

Ownership. Viventium does not, by allowing User to use or access the Integration Services, transfer any rights or ownership in the Integration Services. The Integration Services are and shall at all times remain the property of Viventium. Viventium may update the structure of the classes, functions, reports, or data provided by the Integration Services. Viventium may update the Integration Services at any time and without notice to User.

Audit. Viventium or its nominee may, in Viventium's sole discretion, inspect and audit User's use of the Integration Services at any time. User shall make available all such books, records, equipment, information, and personnel, and provide all such cooperation and assistance, as may be requested by or on behalf of Viventium with respect to such audit.