



POINTCLICKCARE INTEGRATION – SERVICE TERMS AND CONDITIONS

Last Updated – September 30, 2026

This Product Addendum (“Addendum”) forms part of User’s agreement for services with the applicable Viventium contracting entity, which may include Apploi or another Viventium subsidiary or affiliate (“Viventium”) (the “Agreement”). Capitalized terms not separately defined in this Addendum retain their meanings under the Agreement. This Addendum applies solely to the integration between Viventium’s software and PointClickCare’s software and systems (the “Integration”).

Acceptance and Authorization. User agrees to abide to this Addendum before accessing the Integration. User shall provide the required letter of authorization permitting Viventium and PointClickCare to access and exchange User’s applicable records through the Integration and obtain any other necessary authorizations and consents.

Contracting Parties. The terms governing User’s use of the Integration are between Viventium and User, and not between PointClickCare and User. PointClickCare is not a party to the Agreement or this Addendum.

Integration Responsibilities. User acknowledges that PointClickCare is not responsible for providing the Integration, content contained within the Integration, any related support or maintenance, or any changes the Integration makes to User’s database. Viventium, not PointClickCare, is solely responsible for complying with User’s audit requests relating to the Integration, including logging, reporting of statistics, and third-party security assessments.

Other Terms. The Agreement otherwise continues to govern the Integration, including applicable fees, confidentiality, data protection, and limitations of liability. This Addendum takes precedence over conflicting provisions of the Agreement solely concerning the Integration.