01
SPEAK THEIR LANGUAGE

40% of post-acute caregivers regularly speak a language other than English at home.
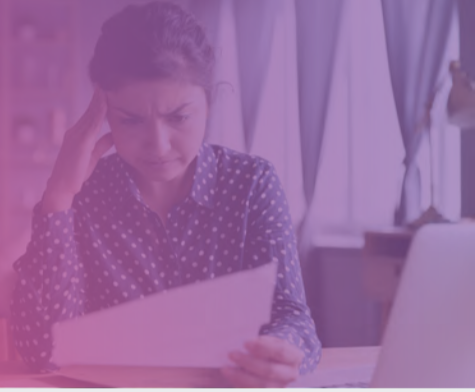
40%
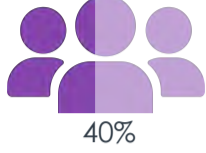
A digital onboarding platform that supports access to company documents in new hire's native language.
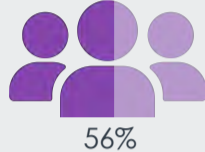
02
SHOW UP IN REAL LIFE

Be sure you provide a real, live manager, HR leader, or colleague to provide personal, human support.

56% of post-acute caregivers need or want to talk with someone during onboarding.

56%

03
GET PERSONAL

56% of post-acute caregivers feel company policies and expectations are confusing or only somewhat clear, and **36%** get no help understanding company policies and expectations.

56%   **36%**
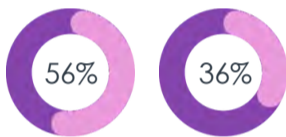
Empower team leaders, managers, and HR to connect on a personal level with caregivers and allow your onboarding platform to take on the burdens of pre-boarding and overall onboarding organization.
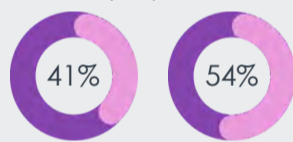
04
GO WITH THE FLOW

It's not one or the other, it's both. Partner with a digital onboarding solution that will make it easy to complete all onboarding tasks and include meetings with team leaders, HR, and others.
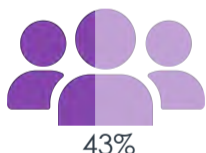
41% of post-acute caregivers perform onboarding paperwork independently, on their own time, and over half **(54%)** do it fully in person.

41%   **54%**

05
TEND TO TRAINING

Even among Onboarding Leaders, only **43% of caregivers** feel the training they receive during onboarding is comprehensive.

43%

Adopt a culture of learning. Automate your new learning management to ensure every new hire has the training they need to perform confidently and at their highest levels from Day 1.
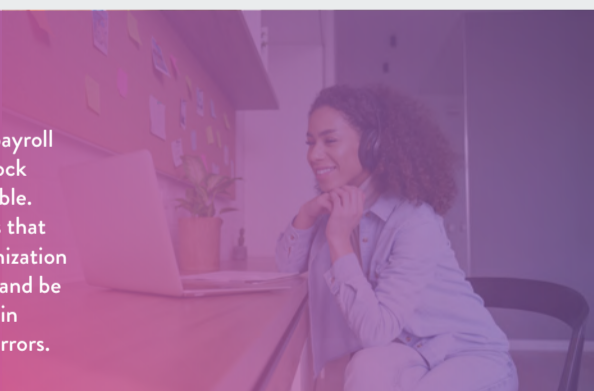
06
ENHANCE THE PEOPLE QUOTIENT

Ensure your payroll operation is rock solid and reliable. Invest in tools that improve organization and accuracy and be lightning fast in dealing with errors.

A whopping **83% of caregivers** need at least some assistance completing their tax documentation, and **25%** feel the training they got on the technology they need to use is "somewhat" or "very" confusing.

83%   **25%**
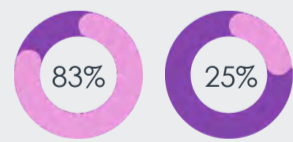
07
GET PAYROLL RIGHT

Most caregivers lack strong confidence in how they are paid. Only **40% strongly agree** that they understand how their employer calculates their pay, and only **41% strongly agree** that their employer calculates their pay accurately.

40%   **41%**
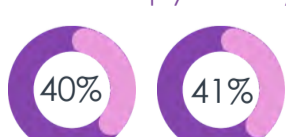
In addition to your digital onboarding platform: Empower new hires with a better, faster way to get their most important questions answered.

Download our full report now

VIVENTIUM